



June 30, 2003

RE: Continuation of old GBHC Authorization Process

Effective July 1, 2003, the new Georgia Better Health Care (GBHC) referral process will be the preferred method for GBHC primary care providers to authorize care rendered by specialists. DCH encourages providers to register to use the GHP web portal and to begin using the new GBHC referral process by entering and checking referrals on this web site or via the IVR. Providers who are already using the new process are encouraged to continue to do so.

**However, due to ongoing systems issues, DCH will also continue to honor the old GBHC authorization process for dates of service until October 1, 2003. Specialist physicians are requested not to deny care to GBHC members for lack of a unique referral number. Either the old GBHC authorization means or the new unique referral number will be honored.**

Thank you for your continued participation in the Medicaid/PeachCare for Kids programs.